Efren Palacios

Web Developer

Technical Skills

UX / UI Desi	ign HTML5	CSS3	Javas	JavaScript		t Node.js	React.js	Python	Postgresql
MySQL	MongoDB	Linux	AWS	PHP	SEO	Scrum Workflow	Git		

Work Experience

Web Developer 10/2022 - 09/2023

Company: The Edge Treatment Center - Santa Ana, CA

- Led the development of two major web projects, amplified user engagement by 40% within the first three months through highly responsive and user-friendly interfaces, utilizing Gatsby and Next.js.
- Integrated advanced UI libraries such as MUI and Mantine UI to deliver aesthetically pleasing and functional web components.
- Collaborated closely with the graphics team to convert Figma designs into precise, optimized React code, ensuring fidelity to formulate specifications and boosting user experience.
- Managed content integration and dynamic web content delivery using Contentful CMS, optimizing content workflow and website performance.
- Actively participated in daily scrums, propelling the team toward adopting Scrum practices to boost project agility and achieve timely delivery of development milestones.

Software Specialist 10/2020 - 09/2022

Company: Aquasure USA - Rancho Cucamonga, CA

- Developed React applications that boosted e-commerce customer satisfaction by 25%, reducing page load times by 50% and enhancing the shopping experience.
- Pioneered and managed the development of wireframes in response to company briefs, ensuring alignment with strategic objectives and user experience goals.
- Addressed issues with shipping and tracking by creating web application software using React and API services.
- Developed user interfaces with modern JavaScript frameworks, HTML5, and CSS3, which improved user experience.
- Created Zendesk applications to streamline and improve the efficiency of procedures for the customer service department.
- Managed and scheduled E-mail campaigns on Klaviyo to provide the most returning customers and highest engagement.

Freelancer 1/2016 - Present

- Delivered 15+ multi-browser compatible websites, achieving a 30% increase in client reach and a 20% uplift in user retention through optimized performance and accessibility.
- Crafted custom website solutions, focusing on high-efficiency designs that ensure rapid loading and tailored layouts to meet precise client specifications.
- Implemented and maintained layouts to meet usability and performance requirements.
- Consulted with customers to effectively streamline projects based on their needs.
- Spearheaded the production of page content, including visuals and text copy, to meet project specifications.
- Partnered with web designers to innovate and refine UI designs, emphasizing sleek aesthetics and user-centric functionality.
- Planned and engineered RESTful web services to manipulate dynamic datasets.
- Tested websites and performed pre-deployment troubleshooting.
- Conducted unit testing to deliver optimal browser functionality.